



# The Production Line

APICS GREAT LAKES DISTRICT CENTRAL INDIANA CHAPTER • VOLUME XXIV • NUMBER 2 • AUGUST 2008

AUGUST PROFESSIONAL DEVELOPMENT MEETING

## Lean Six Sigma in Healthcare

**The competitive landscape in today's business environment and world economy is a challenge for every industry. As Lean and Six Sigma has emerged to be widely recognized and understood in the traditional manufacturing sector it is the emergence in other areas that demonstrate the power Lean Six Sigma brings to all industries.**

We are all familiar with the rising healthcare premiums we see year after year. American healthcare is changing rapidly and pushing to improve in the areas of cost, quality and patient outcomes. Lean Six Sigma is leading the way in bringing real solutions to complex problems. At the August 14, 2008 PDM

our subject will be *Lean and Six Sigma in Healthcare*. Brian Hudson from St. Elizabeth Regional Health in Lafayette will be sharing healthcare examples, information from their journey, and how they have used Lean and Six Sigma to improve hospital operations.

The presentation will include a discussion related to the following:

- Intro and a little information on Sisters of St. Francis
- The current state of healthcare related to cost, quality, etc.
- Introduction to Lean and Six Sigma
- Application of LSS to healthcare and project examples—supplies, Door to Balloon, and others showing processes/flow
- Lessons learned, wrap-up and questions

**Our speaker, Brian Hudson**, has been involved with implementing Lean Six Sigma in the Sisters of St. Francis network for nearly 3 years. Prior to moving to healthcare, he held positions in manufacturing engineering and production management at TRW Commercial Steering in Lafayette, with five years experience implementing Lean and Six Sigma methods in a production setting. Brian received his MSIT degree from Purdue University in 1995.

### PDM MEETING INFORMATION

Date/Time	<b>Thursday, August 14th, 2008</b> 5:30 pm Registration—Networking; 6:15 pm Dinner 7:00 pm Presentation
Location	The Mansion at Oak Hill 5801 E. 116th St., Carmel, IN 46033
Pricing	\$5 Students; \$30 Members; \$45 Non-members
Registration	Register online at <a href="http://www.apics-cind.org">www.apics-cind.org</a> . Please register by Monday 08/11/2008.

## APICS Update

The APICS Nominating Committee met August 1, 2008, to select candidates to serve as officers on the 2009 APICS Board of Directors and chair of the Curricula and Certification Committee. I am pleased to inform you of the results of that meeting as reported by the committee chair, Maryanne Ross, CFPIM, CIRM, CSCP.

**The following individuals were nominated by the committee to serve as officers on the 2009 APICS Board of Directors:**

### Chair-Elect

Karl Klaesius, CPIM

### Secretary-Treasurer

Eric Schaudt, CPIM, CSCP

**The following individual was nominated to serve as chair of the Curricula and Certification Committee:**

### Chair

James Greathouse, CPIM

*Article continued on page 3*



P R E S I D E N T ' S   C O R N E R   B Y   J A V I E R   R O D R I G U E Z ,   C H A P T E R   P R E S I D E N T

## Professional Development Meetings (PDMs)

### Why should I attend a PDM?

This is one of the most frequently asked questions I am asked as a member of the Board of Directors of the Central-Indiana Chapter and believe it or not it's one of the easiest for me to answer.

### Why not?

Not trying to use the Socratic Method on you but the reality is that there are enough reasons for us to have a long conversation. I have been asked many other questions about PDMs and since I know we are all busy, I will try to answer the *most frequently asked questions* here hoping to cover as much as possible.

### How often do we have a PDM?

Professional Development Meetings, PDMs as we call them are held monthly. They started years ago and with the exception of some special Holidays we do our best effort to meet. We also call them Dinner Meetings since food is provided for everybody attending.

### What topics do you discuss in a Dinner Meeting?

Most of the time we invite a well known speaker to talk to the group on different subjects related to Operations Management and Supply Chain. They are not people selling you a product, but professionals like us from different industries that want to share success stories, new ideas, industry trends and many topics of interest to our profession.

Sometimes we have panel discussions to provide you the opportunity to have a direct discussion with distinguished members of the Industry, Academia or Government with different perspectives on relevant topics.

### Do we gain any re-certification credits for attending?

Yes, we do. Since the topics are provided as educational aid to our participants we grant 1 certification point per PDM attended. Points can be used toward your total re-certification credits.

### What if I am not certified, what do I gain?

In addition to learning about the latest in the Operations Management field to enhance your education and your career, you get to network with some of the best in the field. You have the opportunity to meet them, ask questions and share your own experiences.

### I have problems networking, how can you help us?

This one was one of the most difficult ones until a year ago when we started our *Table Top Topics* with the idea of increasing the amount of information we get from the meeting and have the opportunity to network with sub-groups of common interests.

This exercise facilitates the interaction with the participants and even though it's optional most of the people participate.

### How can I explain to my supervisor the value of the PDMs so my company invests in it?

Any boss would be very fortunate to have an employee asking for development opportunities. Most of the times they have to demand it. But if that is not the case, just go with the basic financials. It will be very difficult for you to get one-hour of official education time for thirty dollars, with the added benefit of sharing best-practices with the best in the industry. Best approach, invite your supervisor to the meeting and let them experience it for themselves.

### Where are the meetings held?

Locations change with need and availability but we try to mix the meetings between the northern and southern part of the Indianapolis metro area to give everybody an opportunity to be closer to home.

### Why do you charge more for non-members?

APICS is a membership organization and we try to enhance the value to our members in everything we do. The contribution you make in a dinner meeting is mainly to pay for the dinner. Everything else is provided by the chapter for their members. My suggestion in this case is simple, become a member and share all our benefits.

### How can I register for a Dinner Meeting?

This is the easiest part. Just go to our Chapter Website: [www.apics-cind.org](http://www.apics-cind.org), look for the PDM link and sign up. You can pay on-line by credit card or just bring your check the day of the meeting. Cash is also accepted.

I know that with the increasing demand we all get in our jobs it is difficult to maintain a work-life balance and adding anything to it looks overwhelming. My experience however has been that if you plan ahead you can make it happen.

How do I do it? On our personal calendar at home I have already marked all the PDM dates for this year, this way we can plan around it and avoid conflicts. This way I share with my family the importance of lifelong learning and they are very proud that Dad is still engaged in learning.

I hope to see you at our next Dinner Meeting!

*Javier*

## The Central Indiana Chapter welcomes the following new professional members:

Daniel Mendoza | Jay Fogle | Forrest Adam | Babs Hefley | Imon Uduehi

Charles Hunter, CPIM –VP Membership

APICS-CIND: [www.apics-cind.org](http://www.apics-cind.org) | APICS-FTW: [www.apics-fortwayne.org](http://www.apics-fortwayne.org)  
 APICS-MICH: [www.apics-michiana.org](http://www.apics-michiana.org) | IndyASQ: [www.indyasq.org](http://www.indyasq.org) | PMI: [www.pmicic.org](http://www.pmicic.org)

## 2008 to 2009 Program Year Professional Development Meetings & Seminars

Date	Title	Presenter/Sponsor	Location
08/07/2008	Lean Six Sigma in Healthcare	Brian Hudson	The Mansion at Oak Hill
08/21/2008	Leadership and Change	PMI CIC	The Mansion at Oak Hill
09/11/2008	Speed Networking APICS Style	TBD	TBD
09/18/2008	Lou Russell's 10 Steps to Successful Project Management	PMI CIC	TBD
09/24/2008	Program Meeting	PMI CIC	Valle Vista
10/10/2008 2008	Professional Development Day	PMI CIC	TBD

## Seminars

08/19/2008	Zipp Speed Weaponry Tour	Zipp Speed Weaponry	
09/02/2008	Basics of Supply Chain Management	APICS Training Office	
09/04/2008	Strategic Management of Resources	APICS Training Office	
09/13/2008	Basics of Supply Chain Management	University of Indianapolis	
10/09/2008	Operational Excellence Workshop	Derek Browning	Valle Vista

### APICS Update, continued...

The APICS Bylaws provide the opportunity for additional applicants to be proposed through a petition process. Should any member wish to petition, the petition must contain the signatures of at least one percent of the voting membership. Official petition forms may be obtained from Henri Wingfield, director of chapter and district activities. The deadline for a petition submission is September 14, 2008.

Should a valid petition be received, a mail ballot will be sent to the entire voting membership. Otherwise, the chair

shall certify the ballot for candidates as proposed by the APICS Nominating Committee and present it to the APICS Board of Directors for its consideration. Installation of elected officers will take place at the January 2009 meeting of the APICS Board of Directors.

If you have any questions concerning this or any other nominations process, please contact Henri Wingfield, director of chapter and district activities ([hwingfield@apics.org](mailto:hwingfield@apics.org)) at (800) 444-2742 or (773) 867-1778, extension 2245.

**BOARD OF DIRECTORS CONTACT INFORMATION:**

**F. Javier Rodriguez**, CPIM, CSCP  
President  
Thermo Fisher Scientific  
president@apics-cind.org

**Jim Tilton**, CPIM  
Executive Vice President  
Rolls-Royce  
execvpresident@apics-cind.org

**Jason Wheeler**, CPIM, CSCP  
Past President  
Roche Diagnostics  
pastpresident@apics-cind.org

**David Hill**, CPIM, CSCP  
VP Education  
Ingersoll Rand  
education@apics-cind.org

**Jim Malone**  
VP Programs  
ETS  
317-215-3597  
programs@apics-cind.org

**Bryan Seidensticker**, CPIM  
VP Publicity  
BrightPoint  
317-707-2781  
publicity@apics-cind.org

**Norman Poteat**  
VP Marketing  
International Truck & Engine  
publicity@apics-cind.org

**Carl Knapp**  
VP Career Development and  
Student Chapters  
University of Indianapolis  
317-788-4911  
careerdevelopment@apicscind.org

**Jim Conner**, CPIM  
VP Finance  
Eli Lilly  
317-337-4748  
finance@apics-cind.org

**Darlene Phillips**  
VP Association Outreach/  
Professional Organizations  
Rolls-Royce  
associationoutreach@apicscind.org

**R. Scott Chandler**  
VP Quality  
Rolls-Royce  
quality@apics-cind.org

**Charles Hunter**, CPIM  
VP Membership  
Thermo Fisher Scientific  
membership@apics-cind.org

**Scott Keller**  
VP Information Technology  
Nfocus Technologies  
webmaster@apics-cind.org

**Kimber Rueff**, CPIM, CIRM, CSCP,  
CPM, CPF, APP, Six Sigma  
VP Administration  
Roche Diagnostics  
317-521-3652  
administration@apics-cind.org

**Mollie Earnhart**,  
VP Company Coordinators  
Horner APG LLC  
317/492-9093  
companycoordinators  
@apicscind.org

## Professionals Teaching Professionals

The School of Business offers  
master's, bachelor's, and  
associate's degree programs.

**(317) 788-3378**  
**<http://business.uindy.edu>**

UNIVERSITY *of*  
**INDIANAPOLIS**

**The Production Line** is published monthly by the Central Indiana Chapter of APICS, the Association for Operations Management, to provide its members the news and activities of the chapter. Comments, suggestions and story ideas are welcomed and encouraged.

**Editor: Bryan Seidensticker**, VP Publicity – [publicity@apics-cind.org](mailto:publicity@apics-cind.org)